Dispatch Times

Call Response Dispositions

When Enterprise CAD went live on September 1, 2020 one of the many changes required of field units is a disposition for each unit when they clear an incident. If a disposition is not provided by the unit clearing an incident the dispatcher will ask the field unit to provide one.

Below are the FIRE and LAW dispositions that must be used by field units when clearing an incident.

Call/Response Dispositions

| Fire		Law	
Code	**Description**	**Code**	**Description**
FAT	Alarm Test (FAT)	A	A - Arrest
FAC	All Call (FAC)	AG	AG - Assistance Given
FAS	Assistance Given (FAS)	CAN	CAN-Canceled Prior to Arrival
FCL	Call Linked (FCL)	CBCC	CBCC - Cancelled by Comm Cntr
FCAN	Cancel Prior To Arrival (FCAN)	CC	CC - Criminal Citation/Summons
FCBCC	Cancelled by Comm Cntr (FCBCC)	CDCD	Created During CAD Down
FCB	Controlled Burn (CB)	CIT	CIT - Crisis Intervention Team
FCDCD	Created During CAD Down	CS	CS - Civil Served / Attempt
FFA	False Alarm (FFA)	FA	FA - False Alarm
FFE	Fire Extinguished (FFE)	HBT	HBT - Handled by Telephone
FGIC	Good Intent Call (FGIC)	JR	JR - Jail Recite
FHBT	Handled by Telephone (FHBT)	LC	LC - Linked Call
FHM	Hazard Mitigated (FHM)	NC	NC - No Contact
FNC	No Contact (FNC)	NM	NM - Notification Made
FNOR	No Response Needed (FNOR)	NOR	NOR - No Officer Response
FNF	Nothing Found (FNF)	NR	NR - No Report Taken
FRA	Reassign (FRA)	RA	RA - Re-Assigned
FREF	Refusal (FREF)	RT	RT - Report Taken
FTAC	Tac Channel Cleared	TC	TC - Traffic Citation
FTEST	Test Call	TEST	Test Call
FTTH	Transported to Hospital (FTTH)	UTL	UTL - Unable to Locate
FUTL	Unable to Locate (FUTL)	W	W - Warning

Mark Your Calendar!

January 18
Martin Luther King Jr Day

January 27
National Chocolate Cake Day

Employee Spotlight
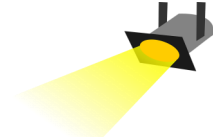
Congratulations Ashlee Rector
Employee of The 4th Quarter 2020
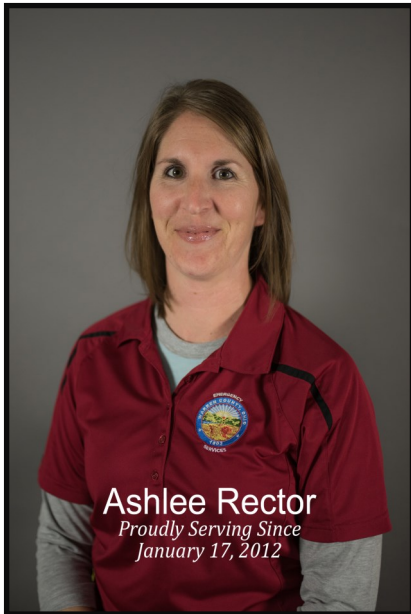
Ashlee Rector came to us from Clinton County in January 2012. Right after she was cleared on phones she took the robbery in progress call at the 5/3 Bank in Springboro. She has been one of the lucky few who has delivered not one, but two babies over the phone prior to medics arriving on scene. A baby boy in Hamilton Township and a baby girl in South Lebanon.

Throughout the years Ashlee has learned that it takes a special person to be a dispatcher. Contrary to popular belief, not just anyone can do the job!

Language barriers are one of the biggest challenges; especially in times of emergencies.

In her spare time Ashlee enjoys spending time with her family including the dogs, playing volleyball (when not in lockdown) and woodworking projects (aka the slave shop) with her husband.

Ashlee Rector
Proudly Serving Since
January 17, 2012

January Birthdays

Shelby Davis - 10th

Kristen Osborn - 13th

Emily Shuler - 23rd

Melissa Bour - 25th

January Milestones

Emily Shuler 5 years 4th

Joey Bishop 22 years 4th

Ashlee Rector 9 years 17th

Kim Jent 1 year 27th

Tammi Wolf 1 year 27th

Kim Adams 1 year 27th

Jeanne Johnson 1 year 27th

OHIO BMV

House Bill 404 Extends Expiration Date of Driver Licenses, Identification Cards and Vehicle Registrations

Due to the ongoing pandemic, Ohio Governor Mike DeWine has signed Ohio House Bill 404, which extends the expiration date of driver licenses (DL), identification cards (ID), and vehicle registrations beyond December 1, 2020. Now, if a customer's expiration date on their DL, ID, or vehicle registration is March 9, 2020, to April 1, 2021, the expiration date has been automatically extended and will remain valid until July 1, 2021.

Many of the services Ohioans rely on at the Ohio Bureau of Motor Vehicles (BMV) can be accomplished online at www.OPlates.com. If customers need to purchase a temporary tag for their car, renew their vehicle registration, order new license plates, check their driving record, or another service, they can take care of it online from the comfort and safety of their home.

If a customer must visit a location, they are strongly encouraged to use the "Get in Line, Online" virtual queuing system. This system allows customers to virtually get in line before arriving at the BMV, thereby minimizing the amount of time physically spent at the agency and keeping customers safe.

Note: You may be required to wear a face covering in accordance with local and/or state mandates when visiting a deputy registrar or driver examination location. Please bring a face covering with you to ensure you can obtain the services you need.

Where Am I?

If you know the location where this picture was taken, email us at melissa.bour@wcoh.net no later than February 1st. Everyone that has the correct answer will be entered into a drawing for a gift card. Include your name, phone number, department you work for with your guess of the location. Check back next month to see if your name was drawn.

Congratulations to Lt. Bill Blades at Mason Fire Department for guessing last months picture which was One Deerfield Apartments at 9295 One Deerfield Place in Deerfield Twp.

December 2020 911 Dispatch Stats

	County	Franklin	Lebanon	Busiest Day of The Week	Busiest Time of The Day
Total 911 Calls Received in December	4,655	644	507	County Thursdays 789 calls	County 6:00 pm
Total 911 Calls Year To Date	61,605	7,668	6,554	Franklin Wednesday 107calls	Franklin 3:00 pm
Percentage of 911 Calls Answered Under 10 Seconds YTD	99.97%	95.40%	93.24%	Lebanon Fridays 93 calls	Lebanon 4:00 pm

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